

Corey Richards-Persad

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EDUCATION

B.S. Computer Science · Georgia State University

Expected Dec 2026

Relevant Coursework: Data Structures & Algorithms · Awards: Hope Scholarship, Dean's List

TECHNICAL SKILLS

Languages & Frameworks: Python · Java · JavaScript · HTML · CSS · React · SQL

Tools & Platforms: Supabase · PostgreSQL · Cloudflare Pages · Twilio SMS · Git & GitHub · VS Code · Zendesk

Core Competencies: Customer Service · Team Leadership · Technical Troubleshooting · Communication · Adaptability

PROJECTS

MSA Secure Pickup Package — Morehouse College STEM Achievers Program

Full-stack secure student pickup & check-in system built for a university STEM summer program serving 100+ students.

- Architected 3 interconnected web apps (parent registration portal, admin dashboard, TA scanner) using React, HTML/CSS/JS, and Supabase/PostgreSQL
- Integrated Twilio SMS alerts and EmailJS for automated parent notifications on student pickup
- Implemented QR code generation/scanning, role-based access control, brute-force login protection, and daily automated resets via `pg_cron`
- Deployed across custom subdomains on Cloudflare Pages with full session management and audit logging

Personal Portfolio Website [↗ Live](#)

Responsive portfolio built with HTML, CSS, and JavaScript featuring dark mode, project showcases, and mobile-first design.

Weather App (API Project) [↗ Live](#)

Real-time weather forecast app using JavaScript and the NOAA/NWS API with city search and mobile-responsive UI.

Corey's Worldly Travels (CodePath Project) [↗ Live](#)

Travel blog built with HTML, CSS, and JavaScript featuring responsive layouts and visual storytelling components.

EXPERIENCE

Warehouse Associate · [Amazon](#) Union City, GA

Apr 2023 – Present

- Maintained high attention to detail while inspecting and processing outbound shipments for quality and accuracy
- Coordinated with team members to resolve workflow bottlenecks and sustain throughput targets in a fast-paced environment
- Consistently adhered to safety protocols, contributing to a clean and hazard-free work environment

Customer Service Lead · [Vorex Services](#) Remote

Jul 2020 – Jul 2022

- Led onboarding and training for new customer service recruits, developing curriculum and holding structured 1:1 check-ins
- Ran a mentor program with weekly group meetings and individual performance tracking for a team of associates
- Resolved escalated customer issues using company policy and best practices, providing timely updates to customers

Customer Service Representative · [ZoraGaming](#) Remote

Sep 2019 – Apr 2020

- Delivered exceptional customer support across Zendesk ticketing system for billing and payment issue resolution
- Built a loyal customer base through empathetic listening, clear communication, and follow-through on commitments

VOLUNTEER EXPERIENCE

AV Sound Engineer / Community Support · [New Life Presbyterian Church](#) South Fulton, GA Mar 2023 – Present

- Operate and manage audio/visual systems during weekly worship services for a congregation of 100+ members
- Assist with monthly food distribution and community outreach events